

## Program Manager II

Encore Capital Group has an opportunity for an Operations Program Manager II in our Collection Agency Outsourcing department. This position is responsible for managing relatively large and/or new outsourcing programs and initiatives. This includes analyzing strategic initiatives, developing and fine-tuning programs, executing program strategies, setting and measuring against performance goals, and fostering relationships with external partners to drive program success.

Key competencies for the position include:

- Interpersonal Savvy
- Problem Solving
- Dealing with Ambiguity
- Comfort around Higher Management
- Organizational Agility

Candidates should possess the following:

- Bachelor's Degree in a business or quantitative field, required
- 3-5 years experience in program management or related experience, or equivalent education and experience.
- Strong proficiency in Microsoft Office including Excel, PowerPoint, Outlook, and Word
- Data query skills
- Program or relationship management skills

Encore Capital Group is a recognized leader in accounts receivable and asset management. Encore works with financial organizations, retail credit providers, and telecom providers to maximize account recovery in the distressed consumer credit market. Encore's preferred employer environment earned the Peak Performance Award by the American Society for Training and Development recognizing the company's ongoing commitment to the delivery and development of employee programs and leadership training.

Headquartered in San Diego, Encore is publicly traded NASDAQ company (ticker symbol: ECPG). More about our company can be found at [www.encorecapitalgroup.com](http://www.encorecapitalgroup.com).

If you are looking for a rewarding career in a growing organization, please submit your resume and salary history for consideration to [jobs@mcmcg.com](mailto:jobs@mcmcg.com) or fax to 858-309-6925. Please reference job code **CAOP** on all correspondence. Encore Capital Group is an Equal Opportunity Employer.